



## gnTel Feature Codes

The feature codes can be reached by calling to \*XX (where XX is a two digit number). Depending on which feature code is being used it's possible that you have to enter another \* or one or more digits (see feature code list below). Note that the old codes (1233, 900, 998 and 998) have not been deprecated and can still be used. The code for listening in on a conversation (4XXX) is also still in use, but this code will be phased out in the future.

- **\*\*<accountcode>** : pickup call from this accountcode
- **1233** : listen to voicemail, begins with asking voicemailbox number first followed by pincode
- **\*12** : listen to voicemail, begins with asking voicemailbox number first followed by pincode
- **\*12\*<voicemailbox-number>** : listen to voicemail of specific voicemailbox, it skips asking for the voicemailbox number and asks for pincode immediately
- **\*20** : pickup call from within own pickupgroup
- **\*20\*<extension>** : pickup call from this extension (works only if extension is a callgroup connected to at least 1 phone account)
- **\*31\*<phonenumber>** : call out anonymously
- **\*33\*<extension>** : eavesdrop extension (works only if extension is a callgroup connected to single phone account)
- **\*53\*<openinghourset-id>** : openinghourset add/remove exception (inbound override)
- **\*62** : queues login/logout for all queues where account is member
- **\*62\*<queue-id>** : queue login/logout for specific queue only
- **\*77** : freeseating login/logout (works with any size personal code)
- **\*77\*<personal-code>** : freeseating login/logout, when logging in it skips the personal code input and goes straight to pin
- **\*90\*<extension>** : page call to extension (works only if extension is a callgroup connected to at least 1 phone account, and skips current account)

